

## HELP WHEN AND WHERE YOU NEED IT

*Lawrence Home Care of Westchester is dedicated to providing expert care in the comfort and security of the patient's home. For more than 80 years, we have been delivering exceptional home health services to individuals of all ages and income groups.*

*Our services are accredited by The Joint Commission, and our highly-skilled professionals work in conjunction with the patient and their family to enhance and enable independence and quality of life. Our open communication with the patient's physicians provides a seamless extension of medical care, past hospital walls, into the comfort of home.*

*Lawrence Home Care is affiliated with NewYork-Presbyterian/Lawrence Hospital and the New York-Presbyterian Healthcare System. Through these affiliations, our patients have access to the highest caliber of health resources in the region.*



### LAWRENCE HOME CARE OF WESTCHESTER

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670 White Plains Road  
Suite 213  
Scarsdale, New York 10583  
(914) 787-6158

[www.lawrencehomecare.org](http://www.lawrencehomecare.org)

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Lawrence Community Health Services (LCHS) is comprised of three agencies:

- Lawrence Home Care of Westchester
- Jansen Hospice and Palliative Care
- The Bereavement Center of Westchester

LCHS is affiliated with NewYork-Presbyterian/Lawrence Hospital in Bronxville, NY and the NewYork-Presbyterian Healthcare System.



*Helpful  
Answers  
to Your  
Home Care  
Questions*

A CERTIFIED  
HOME HEALTH CARE  
AGENCY

## How will the nurse help the family members?

The nurse will answer all questions and teach simple skills for providing care and comfort. This may include:

- Reviewing the patient's medications
- Creating a medication calendar
- Demonstrating skills like: assistance with eating; changing bandages; and other instruction to help family members assist the patient
- Advising on what to expect next and how to avoid common pitfalls

### REMEMBER

OUR NURSES ARE AVAILABLE  
24 HOURS A DAY -  
7 DAYS A WEEK.  
IF YOU HAVE A QUESTION  
OR NEED ASSISTANCE DO  
NOT HESITATE TO CALL.  
WE ARE READY TO HELP.

## What kind of services does Lawrence Home Care provide?

We provide the following professional services:

- Skilled Nursing Care
- Physical Therapy
- Occupational Therapy
- Speech Therapy
- Behavioral Health Care
- Early Intervention Program
- Medical Social Services
- Home Health Aides for Personal Care Needs
- Case Management
- Arrange for Medical Equipment & Supplies

### FOR IMMEDIATE HELP

CALL US AT (914) 787-6158,  
MONDAY THROUGH FRIDAY,  
8:30 A.M. - 4:30 P.M.  
AFTER HOURS, WEEKENDS  
AND HOLIDAYS, CALL  
(914) 787-6158.

## What are my home care options?

You can receive care from a certified home care agency; a licensed home care agency; or you can hire privately. Insurance coverage, especially Medicare and Medicaid, is based on meeting specific qualifications.

### Certified:

- Provides comprehensive services delivered by registered nurses, licensed physical therapists, and NYS certified home health aides.
- Covered by Medicare and Medicaid if you qualify, and by most private health care insurance providers and HMO's.

### Licensed:

- Private duty services that may include home health aides and homemakers.

- Not covered under Medicare and most private health care insurance providers.

## What will happen during the first visit?

1. A registered nurse will come to your home, assess your needs, explain the recommended services and ask for your agreement.
2. If you agree with the recommendations, the nurse will proceed with a complete physical assessment, obtain a medical history and discuss your home care services in detail.
3. Next, the nurse will contact your physician to review our home care service recommendations and receive your doctor's approval.
4. Upon approval, you and your nurse will set your plan of action and recovery goal.

## How do I arrange for home health care services? How long will it take?

It's as simple as picking up your phone and speaking to one of our Registered Nurses. The nurse will listen to your needs and make a recommendation with approval from your physician. We can come to your home the same day to assess your situation and begin providing the appropriate services.

## When do you need home care?

Home Care is for anyone who has been released from a hospital, rehabilitation center or nursing home; has recently had surgery; or has experienced the onset of illness.

## What if I need services that Lawrence Home Care does not provide?

Your Lawrence Home Care registered nurse will make arrangements to get them.